

**METHOD AND APPARATUS TO PROVIDE HIGH PRECISION PACKET  
TRAVERSAL TIME STATISTICS IN A HETEROGENEOUS NETWORK**

**Abstract of the Disclosure**

The present invention relates to handling of  
5 performance problems arising in computer networks and in  
particular, to precise definition of packet traversal time.  
The basic idea of the present invention comprises the  
principle to perform a calibration phase, in which the  
difference between the computer clocks on the client and the  
10 server computer is calculated, using a statistical method.  
This allows to calculate request and response time  
separately.